## Reliability of Annotations

- The performance of an algorithm has to be evaluated against some kind of correct solution, the key.
- For most linguistic tasks correct can be defined using human performance (not linguists intuition!).
- However, if different humans get different solutions for the same task, it is questionable which solution is correct and whether the task can be solved by humans at all.
- Therefore, measures of reliability have to be used to test whether human performance is reliable.
- If human performance is indeed reliable, the solution produced by human can be used as a key against which an algorithm can be evaluated.


## How to Measure Reliability?

- Kowtko, Isard, Doherty (1992) and Litman \& Hirschberg (1990) use pairwise agreement between naive annotators.
- Silverman et al. (1992) have two groups of annotators: a small group of experienced annotators and a larger group of annotators with less experience. - Silverman et al. (1992) argue that the annotations are reliable, if there is only a small difference between the groups.

However, what does reliability mean in these cases?

## Agreement

|  | A | B | C | S |
| ---: | :---: | :---: | :---: | :---: |
| 1 | 2 | 0 | 0 | 1 |
| 2 | 2 | 0 | 0 | 1 |
| 3 | 2 | 0 | 0 | 1 |
| 4 | 0 | 2 | 0 | 1 |
| 5 | 0 | 2 | 0 | 1 |
| 6 | 0 | 2 | 0 | 1 |
| 7 | 0 | 0 | 2 | 1 |
| 8 | 0 | 0 | 2 | 1 |
| 9 | 0 | 0 | 2 | 1 |
| 10 | 1 | 1 | 0 | 0 |
|  | 7 | 7 | 6 | 9 |

Balanced distribution

What does an agreement of $90 \%$ mean?

## Agreement

|  | A | B | C | S |
| ---: | ---: | ---: | ---: | ---: |
| 1 | 2 | 0 | 0 | 1 |
| 2 | 2 | 0 | 0 | 1 |
| 3 | 2 | 0 | 0 | 1 |
| 4 | 2 | 0 | 0 | 1 |
| 5 | 2 | 0 | 0 | 1 |
| 6 | 2 | 0 | 0 | 1 |
| 7 | 2 | 0 | 0 | 1 |
| 8 | 2 | 0 | 0 | 1 |
| 9 | 2 | 0 | 0 | 1 |
| 10 | 0 | 1 | 1 | 0 |
|  | 18 | 1 | 1 | 9 |

Skewed distribution

$$
N=10
$$

$$
\text { T = } 20
$$

$$
Z=9
$$

$$
\text { PA }=\frac{Z}{N}=\frac{9}{10}=0,9
$$

Agreement by chance not considered!

## Agreement by chance

|  | A | B | C | S |
| ---: | :---: | :---: | :---: | :---: |
| 1 | 2 | 0 | 0 | 1 |
| 2 | 2 | 0 | 0 | 1 |
| 3 | 2 | 0 | 0 | 1 |
| 4 | 0 | 2 | 0 | 1 |
| 5 | 0 | 2 | 0 | 1 |
| 6 | 0 | 2 | 0 | 1 |
| 7 | 0 | 0 | 2 | 1 |
| 8 | 0 | 0 | 2 | 1 |
| 9 | 0 | 0 | 2 | 1 |
| 10 | 1 | 1 | 0 | 0 |
|  | 7 | 7 | 6 | 9 |

Balanced distribution

$$
\begin{aligned}
& \mathrm{N}=10 \\
& \mathrm{~T}=20 \\
& \mathrm{Z}=9 \\
& \mathrm{PA}=\frac{Z}{N}=\frac{9}{10}=0,9 \\
& \mathrm{PE}=\left(\frac{A}{T}\right)^{2}+\left(\frac{B}{T}\right)^{2}+\left(\frac{C}{T}\right)^{2}=\left(\frac{7}{20}\right)^{2}+\left(\frac{7}{20}\right)^{2}+\left(\frac{6}{20}\right)^{2} \\
& =\frac{134}{400}=0,335
\end{aligned}
$$

## Agreement by chance

|  | A | B | C | S |
| ---: | ---: | ---: | ---: | ---: |
| 1 | 2 | 0 | 0 | 1 |
| 2 | 2 | 0 | 0 | 1 |
| 3 | 2 | 0 | 0 | 1 |
| 4 | 2 | 0 | 0 | 1 |
| 5 | 2 | 0 | 0 | 1 |
| 6 | 2 | 0 | 0 | 1 |
| 7 | 2 | 0 | 0 | 1 |
| 8 | 2 | 0 | 0 | 1 |
| 9 | 2 | 0 | 0 | 1 |
| 10 | 0 | 1 | 1 | 0 |
|  | 18 | 1 | 1 | 9 |

Skewed distribution

$$
\begin{aligned}
& \mathrm{N}=10 \\
& \mathrm{~T}=20 \\
& \mathrm{Z}=9 \\
& \mathrm{PA}=\frac{Z}{N}=\frac{9}{10}=0,9 \\
& \mathrm{PE}=\left(\frac{A}{T}\right)^{2}+\left(\frac{B}{T}\right)^{2}+\left(\frac{C}{T}\right)^{2}=\left(\frac{18}{20}\right)^{2}+\left(\frac{1}{20}\right)^{2}+\left(\frac{1}{20}\right)^{2} \\
& =\frac{326}{400}=0,815
\end{aligned}
$$

We look for a statistic/measure which considers agreement between annotators as well as agreement by chance.

## The Kappa Statistic as a Measure of Reliability

- The kappa statistic (Cohen 1960, Siegel \& Castellan 1988, Carletta 1996) can be used when multiple annotators have to assign markables to one of a set of nonordered classes.
- Kappa computes a coefficient among annotators and takes into account the chance agreement (which makes it far more suitable than just computing the level of agreement in percent).
- Kappa is defined as:

$$
K=\frac{P(A)-P(E)}{1-P(E)}
$$

where $P(A)$ is the actual agreement between annotators, $P(E)$ the agreement by chance.

Kappa

|  | A | B | C | S |
| ---: | :---: | :---: | :---: | :---: |
| 1 | 2 | 0 | 0 | 1 |
| 2 | 2 | 0 | 0 | 1 |
| 3 | 2 | 0 | 0 | 1 |
| 4 | 0 | 2 | 0 | 1 |
| 5 | 0 | 2 | 0 | 1 |
| 6 | 0 | 2 | 0 | 1 |
| 7 | 0 | 0 | 2 | 1 |
| 8 | 0 | 0 | 2 | 1 |
| 9 | 0 | 0 | 2 | 1 |
| 10 | 1 | 1 | 0 | 0 |
|  | 7 | 7 | 6 | 9 |

Balanced distribution

$$
\begin{aligned}
& \mathrm{N}=10 \\
& \mathrm{~T}=20 \\
& \mathrm{Z}=9 \\
& \mathrm{PA}=\frac{Z}{N}=\frac{9}{10}=0,9 \\
& \mathrm{PE}=\left(\frac{A}{T}\right)^{2}+\left(\frac{B}{T}\right)^{2}+\left(\frac{C}{T}\right)^{2}=\left(\frac{7}{20}\right)^{2}+\left(\frac{7}{20}\right)^{2}+\left(\frac{6}{20}\right)^{2} \\
& =\frac{134}{400}=0,335 \\
& \mathrm{~K}=\frac{P A-P E}{1-P E}=\frac{0,9-0,335}{1-0,335}=\frac{0,565}{0,665}=0,85
\end{aligned}
$$

Kappa

|  | A | B | C | S |
| ---: | ---: | ---: | ---: | ---: |
| 1 | 2 | 0 | 0 | 1 |
| 2 | 2 | 0 | 0 | 1 |
| 3 | 2 | 0 | 0 | 1 |
| 4 | 2 | 0 | 0 | 1 |
| 5 | 2 | 0 | 0 | 1 |
| 6 | 2 | 0 | 0 | 1 |
| 7 | 2 | 0 | 0 | 1 |
| 8 | 2 | 0 | 0 | 1 |
| 9 | 2 | 0 | 0 | 1 |
| 10 | 0 | 1 | 1 | 0 |
|  | 18 | 1 | 1 | 9 |

Skewed distribution

$$
\begin{aligned}
& \mathrm{N}=10 \\
& \mathrm{~T}=20 \\
& \mathrm{Z}=9 \\
& \mathrm{PA}=\frac{Z}{N}=\frac{9}{10}=0,9 \\
& \mathrm{PE}=\left(\frac{A}{T}\right)^{2}+\left(\frac{B}{T}\right)^{2}+\left(\frac{C}{T}\right)^{2}=\left(\frac{18}{20}\right)^{2}+\left(\frac{1}{20}\right)^{2}+\left(\frac{1}{20}\right)^{2} \\
& =\frac{326}{400}=0,815 \\
& \mathrm{~K}=\frac{P A-P E}{1-P E}=\frac{0,9-0,815}{1-0,815}=\frac{0,085}{0,185}=0,46
\end{aligned}
$$

## Three Annotators

Balanced Distribution

|  | A | B | C | S |
| ---: | ---: | ---: | ---: | ---: |
| 1 | 3 | 0 | 0 | 1 |
| 2 | 3 | 0 | 0 | 1 |
| 3 | 3 | 0 | 0 | 1 |
| 4 | 0 | 3 | 0 | 1 |
| 5 | 0 | 3 | 0 | 1 |
| 6 | 0 | 3 | 0 | 1 |
| 7 | 0 | 0 | 3 | 1 |
| 8 | 0 | 0 | 3 | 1 |
| 9 | 0 | 0 | 3 | 1 |
| 10 | 1 | 1 | 1 | 0 |
|  | 10 | 10 | 10 | 9 |

$$
\begin{aligned}
& \mathrm{N}=10 \\
& \mathrm{~T}=30 \\
& \mathrm{Z}=9 \\
& \mathrm{PA}=\frac{Z}{N}=\frac{9}{10}=0,9
\end{aligned}
$$

$$
\begin{aligned}
& \mathrm{PA}=\frac{Z}{N}=\frac{9}{10}=0,9 \\
& \mathrm{PE}=\left(\frac{A}{T}\right)^{2}+\left(\frac{B}{T}\right)^{2}+\left(\frac{C}{T}\right)^{2}=\left(\frac{10}{30}\right)^{2}+\left(\frac{10}{30}\right)^{2}+\left(\frac{10}{30}\right)^{2} \\
& =\frac{300}{900}=0, \overline{3}
\end{aligned}
$$

$$
\mathrm{K}=\frac{P A-P E}{1-P E}=\frac{0,9-0, \overline{3}}{1-0,3}=\frac{0,5 \overline{6}}{0,6}=0,85
$$

## Three Annotators

Skewed distribution

|  | A | B | C | S |
| ---: | ---: | ---: | ---: | ---: |
| 1 | 3 | 0 | 0 | 1 |
| 2 | 3 | 0 | 0 | 1 |
| 3 | 3 | 0 | 0 | 1 |
| 4 | 3 | 0 | 0 | 1 |
| 5 | 3 | 0 | 0 | 1 |
| 6 | 3 | 0 | 0 | 1 |
| 7 | 3 | 0 | 0 | 1 |
| 8 | 3 | 0 | 0 | 1 |
| 9 | 3 | 0 | 0 | 1 |
| 10 | 1 | 1 | 1 | 0 |
|  | 28 | 1 | 1 | 9 |

$\mathrm{N}=10$
$\mathrm{~T}=30$
$\mathrm{Z}=9$

$$
\begin{aligned}
& \mathrm{PA}=\frac{Z}{N}=\frac{9}{10}=0,9 \\
& \mathrm{PE}=\left(\frac{A}{T}\right)^{2}+\left(\frac{B}{T}\right)^{2}+\left(\frac{C}{T}\right)^{2}=\left(\frac{28}{30}\right)^{2}+\left(\frac{1}{30}\right)^{2}+\left(\frac{1}{30}\right)^{2} \\
& =\frac{786}{900}=0,87 \overline{3}
\end{aligned}
$$

$$
\mathrm{K}=\frac{P A-P E}{1-P E}=\frac{0,9-0,875}{1-0,875}=\frac{0,02 \overline{6}}{0,12 \overline{6}}=0,21
$$

## Further Notes on Kappa

- When there is complete agreement between annotators, then $K=1$. If there is no agreement besides chance agreement, then $K=0$.
- In the field of content analysis (Krippendorf 1980), $K>0.8$ indicates good reliability, $0.68 \leq K \leq 0.8$ allows to draw tentative conclusion.
- In particular for small datasets the significance of the values computed by kappa should be reported (see Fleiss (1971), Siegel \& Castellan (1988) for the formula).
- Passonneau (1997) showed how to apply kappa to the problem of coreference resolution, i.e., how to measure agreement among annotators assigning markables to coreference classes.


## Example: Sortal Classes in Texts

- Task: Assign sortal classes to noun phrases in texts of different genres
- First attempt: Ten different classes which were manually annotated.


## Example: Sortal Classes in Texts

| Person | one or more human beings |
| :--- | :--- |
| Group | institutionalized group of human beings |
| PhysObj | physical object |
| Concept | abstract concept |
| Loc | geographical location |
| Time | date, time span |
| Event | sth. which takes place in space and time |
| Action | sth. which is done |
| State | state of affairs, feeling, ... |
| Property | characteristic or attribute of sth. |

## Sortal Classes - CG11

|  | file |  | /home/ | rube | fer/bi | ref.typ | s.naac |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | te cla |  | Sortal | Class |  |  |  |  |  |  |  |  |
|  |  |  | .ms .m |  |  |  |  |  |  |  |  |  |
|  | none | Pers | Group | Loc | Time | PhysObj | Event | Act | State | Prop | Concept | S |
| 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 1 |
| 2 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 0 |
| 3 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 1 |
| 4 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 1 |
| 6 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 1 |
| 8 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| 9 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 1 |
| 10 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |

## Kappa for 10 Sortal Classes

$$
\begin{gathered}
N=50 \\
T=100 \\
Z=30
\end{gathered}
$$

$$
P A=\frac{30}{50}=0,6
$$

$$
P E=\left(\frac{15}{100}\right)^{2}+\left(\frac{14}{100}\right)^{2}+\ldots+\left(\frac{8}{100}\right)^{2}=\frac{1712}{10000}=0,1712
$$

$$
K=\frac{0,6-0,1712}{1-0,1712}=0,5174
$$

## Second Attempt: Three Sortal Classes

Since the annotations for ten sortal classes were not reliable we combined several classes to one:

Person: Person, Group
PhysObj: PhysObj, Loc
Abstract: Concept, Time, Event, Action, State, Property

## Sortal Classes, just 3 - CG11

| ```exprtype file: attribute class: files:``` |  | /home/strube/refer/bin/.ref.types.naacl00 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Sortal Class |  |  |  |  |
|  |  | . ms |  |  |  |  |
|  |  | none | Pers | PhysObj | Abs | S |
| 1 | 10030001008 | 0 | 0 | 2 | 0 | 1 |
| 2 | 10240001033 | 0 | 0 | 1 | 1 | 0 |
| 3 | 10360001040 | 0 | 0 | 2 | 0 | 1 |
| 4 | 10470002034 | 0 | 0 | 0 | 2 | 1 |
| 5 | 30000003055 | 0 | 0 | 0 | 2 | 1 |
| 6 | 30370003055 | 0 | 0 | 1 | 1 | 0 |
| 7 | 30590005035 | 0 | 0 | 0 | 2 | 1 |
| 8 | 40140004037 | 0 | 2 | 0 | 0 | 1 |
| 9 | 40540004061 | 0 | 0 | 0 | 2 | 1 |
| 10 | 40650005035 | 0 | 0 | 0 | 2 | 1 |

## Kappa for 3 Sortal Classes

$$
\begin{gathered}
N=50 \\
T=100 \\
Z=44
\end{gathered}
$$

$$
P A=\frac{44}{50}=0,88
$$

$$
P E=\left(\frac{29}{100}\right)^{2}+\left(\frac{16}{100}\right)^{2}+\left(\frac{55}{100}\right)^{2}=\frac{4122}{10000}=0,4122
$$

$$
K=\frac{0,88-0,4122}{1-0,4122}=0,7958
$$

